

## FY17 VA0831ZZ

**Building Details**

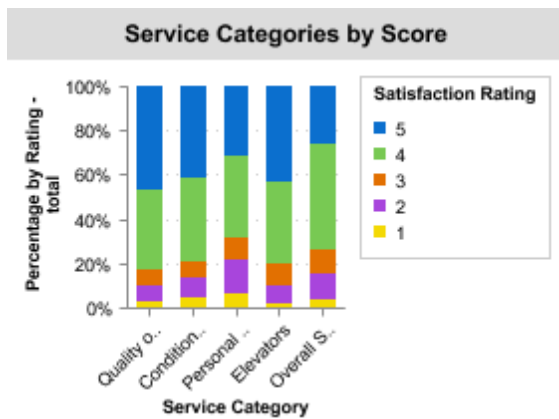
Location Code Plus	VA0831ZZ	TSS Result and Action Plan Name	FY17 VA0831ZZ
Building Name	400, 401, 500, 501,600 CARLYLE	Building Address	400 DULANY ST
Property Manager	Christopher Randolph	City	ALEXANDRIA
Supervisor	Kenneth Thompson	State	VA
Field Office	TRIANGLE SERVICE CENTER	Occupancy	8,588
Service Center	TRIANGLE SERVICE CENTER	Property Status	Leased
Region	11	Delegated Status	No
Fiscal Year	FY17		

**Overall Satisfaction**

Overall Satisfaction - Mean	3.81	Total # of Responses	939
Overall Satisfaction - % Satisfied	73.70%	Response Rate	10.93%
		% Know Who to Call	74.23%

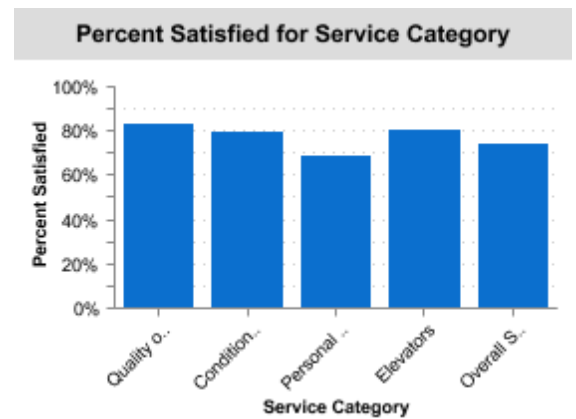
**Satisfaction by Service Category**

Quality of Cleanliness - Mean	4.12	Quality of Cleanliness - % Satisfied	81.26%
Condition of Facility - Mean	3.99	Condition of Facility - % Satisfied	78.30%
Personal Workspace - Mean	3.66	Personal Workspace - % Satisfied	66.37%
Elevators - Mean	4.05	Elevators - % Satisfied	78.59%
Security - Mean	4.37	Security - % Satisfied	86.90%
Meeting Space - Mean	2.91	Meeting Space - % Satisfied	50.69%



As of Today at 9:22 AM

Refresh



As of Today at 9:22 AM

Refresh

## Additional TSS Reports

[Comments Report](#)

[Overall Satisfaction Report](#)

[Service Categories by Agency](#)

## Action Plan Summary

### Action Plan Instructions

If you have questions on how to correctly create an Action Item or Plan please see the User Guide for the Property Manager, Supervisor, and Superuser - TSS Action Planning Application (<https://gsa.my.salesforce.com/06930000004IVsq>) or contact your Region's TSS Superuser.

Action Plan Status	Completed	Total Percent Complete	100.00%
In Progress Action Items	0	Total Action Items	1
Completed Action Items	1	Total Estimated Costs	\$0.00
Estimated Costs	\$0		
Estimated Deferred Costs	\$0		

Action Plan Summary    Temperature in bldg.

## For Regional Review

Title for Review

Associated Cost

Approved by Supervisor

Review Justification

## Administrative Information

Mark for Cancellation ☐

Owner    Christopher Jermaine Randolph

Explanation for Cancellation

Created By    SNA SNayak, 6/5/2017 11:17 PM

Requires Supervisor Approval ☐

Last Modified By    Christopher Randolph, 12/12/2017 11:14 AM

**TSS Action Items**  
temperature in bldg

Status	Completed
Item Deferred	<input type="checkbox"/>
Service Category	Other
Issue Description	temperature in bldg.
Issue Resolution	This is a delegated bldg.

## Approval History

12/12/2017 11:14 AM

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Status	Approved
Assigned To	Christopher Randolph
Actual Approver	Christopher Randolph
Comments	

12/12/2017 11:14 AM

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Status	Submitted
Assigned To	Christopher Randolph
Actual Approver	Christopher Randolph
Comments	

## TSS Result and Action Plan History

12/12/2017 11:14 AM

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User	Christopher Randolph
Connection	
Action	Changed Action Plan Completed Date to 12/12/2017. Changed Action Plan Status from Approved to Completed. Changed Action Plan Approved Date to 12/12/2017. Changed Action Plan Status from Submitted to Approved. Changed Action Plan Status from In Development to Submitted.

12/12/2017 11:14 AM

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User	Christopher Randolph
Connection	
Action	Changed Action Plan Summary.

12/12/2017 11:13 AM

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User	Christopher Randolph
Connection	
Action	Changed Action Plan Status from Assigned to In Development.

8/2/2017 11:02 AM

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User	Ebony Freeman
Connection	
Action	Changed Supervisor from Melissa Thomas to Kenneth Thompson. Changed Occupancy from 545 to 8,588.

6/5/2017 11:17 PM

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User	SNA SNayak
Connection	
Action	Created.